

Terms of Use

BurgasNow.com · Sima Tech Ltd (Сима Тек ООД) · Pernik, Bulgaria · UIC 206762842 · VAT BG206762842 · Admin@scrumjobs.net · +359 879 983 830
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Burgas Now is operated by Sima Tech Ltd (Сима Тек ООД), UIC 206762842. By using the app you accept these terms.

Service

- Burgas Now is a free informational city guide for Burgas, Bulgaria, offered in English, Bulgarian and Russian.
- We are not a transport operator, parking authority, municipality or emergency service, and we do not process parking or transport payments.

Accuracy

- Timetables, tariffs, opening hours and contact numbers are taken from official operators and are shown for orientation only. Always confirm with the official source before relying on them.
- Where verified data is unavailable we show an explicit empty state rather than an estimate.

Merchant accounts and promotions

- Venue and event listings are submitted by merchants and reviewed before publication. Merchants are responsible for the accuracy and legality of their content.
- Paid promotions are labelled FEATURED. Placement is limited and does not imply endorsement.
- We may remove or refuse any listing that is misleading, unlawful or infringes third-party rights.

Liability

- The service is provided "as is". To the extent permitted by law we exclude liability for indirect or consequential loss arising from use of the information, including fines, missed transport or venue closures.
- Your statutory consumer rights are not affected.

Governing law

- Bulgarian law applies. Disputes fall under the competent courts of Bulgaria.
- Consumers may also use the EU Online Dispute Resolution platform at ec.europa.eu/consumers/odr.

BurgasNow Featured — what you buy

- BurgasNow Featured costs €99 (EUR), is a single one-time prepaid payment and runs for six (6) months from the date payment is confirmed.
- There is no automatic renewal and no recurring charge. Nothing is billed again when the six months end; the placement simply stops and the listing stays online as a normal free listing.
- Renewal is manual: you may purchase a new six-month period at any time from your merchant dashboard.
- Featured is available only for a business whose ownership claim has been approved by us. Buying the package does not by itself create or approve a claim.

Payment and activation

- Payments are collected and processed by Stripe. We do not receive or store your full card details.

- The entitlement is activated only after Stripe confirms the payment to us through a signed notification. A completed checkout screen alone is not proof of payment.
- Prices are shown in EUR and include any tax that applies at the point of sale, as calculated during checkout.

What Featured does and does not include

- Featured gives your approved business a promoted position and the FEATURED label inside BurgasNow surfaces for the paid period.
- We do not guarantee any Google ranking, search position, number of impressions, amount of traffic, clicks, leads, bookings or revenue. Those depend on third parties and on user behaviour we do not control.
- Featured placement is a BurgasNow service only. It does not change how Google, Apple, Booking.com or any other third-party service ranks or displays your business.
- Placement is limited and may rotate between paying businesses. Featured never implies our endorsement or any quality certification.

Your information and content responsibility

- You are responsible for the accuracy, legality and rights clearance of everything you submit: business name, description, photos, prices, opening hours, contact details and events.
- You confirm you are authorised to represent the business you claim. Fraudulent or false claims of ownership lead to immediate removal of the listing and termination without refund of the remaining period, without prejudice to any legal claim.
- Prohibited content includes unlawful, misleading, discriminatory, adult or infringing material, and any content promoting services the business is not licensed to provide.
- We may moderate, edit for format, suspend or remove any listing that breaches these terms or applicable law, and will tell you why.

Third-party data and availability

- Parts of BurgasNow display data from third parties such as Google Maps Platform, OpenStreetMap and public transport or municipal sources. That data is shown for orientation and may be incomplete or out of date.
- The service is provided on an "as is" and "as available" basis. We may carry out maintenance and may change or discontinue features.
- If a paid Featured placement is unavailable for a significant continuous period because of a fault on our side, contact us and we will extend the period or refund the affected part.

Liability, termination and complaints

- To the fullest extent permitted by law our total liability for a paid package is limited to the amount you paid for that package. We do not exclude liability that cannot be excluded by law, including for death, personal injury or fraud.
- Either party may terminate for material breach. We may suspend a listing immediately where required by law or where content is unlawful.
- Complaints: write to Admin@scrumjobs.net. We acknowledge within 5 working days.
- Bulgarian law applies and the competent Bulgarian courts have jurisdiction. Consumers may also use the EU Online Dispute Resolution platform at ec.europa.eu/consumers/odr and may complain to the Bulgarian Commission for Consumer Protection.

Withdrawal, cancellation and refunds

- Cancellation, statutory withdrawal rights and refunds are described in the separate Withdrawal & Cancellation document, which forms part of these terms.
- Any mandatory statutory right you have prevails over our commercial policy.

Document control and contact

- Operator: Sima Tech Ltd (Сима Тек ООД), Pernik, Bulgaria, UIC 206762842, VAT BG206762842
· Admin@scrumjobs.net · +359 879 983 830
- Version 2026-08-19, effective 2026-08-19, last updated 2026-08-19.
- We may amend these terms. Changes apply to new purchases; a package already paid for keeps the version accepted at purchase, which we store with your payment record.